

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Shmuel Shaffer, et al.
Serial No.: 10/792,364
Filing Date: March 3, 2004
Group Art Unit: 2642
Confirmation No.: 4261
Examiner: Harry S. Hong
Title: **METHOD AND SYSTEM FOR AUTOMATIC CALL
DISTRIBUTION BASED ON LOCATION
INFORMATION FOR CALL CENTER AGENTS**

Mail Stop Amendment

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

VIA ELECTRONICALLY FILED
WITH THE USPTO ON
March 19, 2007

Dear Sir:

RESPONSE PURSUANT TO 37 C.F.R. § 1.111

In response to the Office Action mailed December 27, 2006 (the "Office Action"), Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following amendments thereto, and the comments as set forth below. Please amend the Application as follows: